

# UEM for Hospitality

Optimizing operations from check-in to check-out



In the competitive hospitality sector, managing diverse devices—from tablets to mobile devices—poses significant challenges. This is where Unified Endpoint Management (UEM) steps in to offer a solution.

By centralizing device management and optimizing workflows, UEM ensures smooth operations and a seamless guest experience.

## Beyond front desk: The device management dilemma



## How UEM tackles these challenges

- **Unified console:**  
Manage all devices from a single platform, reducing complexity and streamlining operations.
- **Automated workflows:**  
Eliminate manual tasks and ensure device consistency with powerful automation tools.
- **Multi-layered security:**  
Implement role-based access control, data encryption, and advanced threat protection to safeguard guest information.
- **Real-time device control:**  
Locate, lock, and wipe lost devices instantly, minimizing potential damage and data leaks.
- **Granular app control:**  
Deploy, update, and restrict apps based on user groups, ensuring security and optimal device performance.

## Power of UEM in hospitality

### For guests

- **Smoother check-in/out:**  
Enjoy mobile key access, express checkout, and self-service options.
- **Enhanced entertainment options:**  
Access digital newspapers, and interactive entertainment content directly from their devices.
- **Convenient services:**  
Order room service, request housekeeping, and explore hotel amenities directly from their devices.
- **Enhanced security:**  
Rest assured that their data is protected with industry-leading security measures.
- **Localized information:**  
Access hotel guides, recommendations, and translation services with ease.

### For staffs

- **Improved data security:**  
Ensure secure access to guest and business data with granular control.
- **Increased productivity:**  
Access critical information and communicate seamlessly on the go using their mobiles.
- **Faster troubleshooting:**  
Remotely diagnose and fix device issues, improving guest satisfaction and efficiency.
- **Simplified workflows:**  
Manage apps and configurations centrally, reducing manual tasks and saving time.
- **Reduced costs:**  
Minimize IT overhead and device downtime with automated management features.

## Redefine hospitality excellence with Hexnode UEM

### 1. Unified device management:

Manage all devices, including mobile phones, tablets, POS systems, and IoT devices, from a single platform.

### 2. Role-based access control:

Implement role-based access control to ensure that only authorized personnel have access to sensitive guest and business information.

### 3. Custom branding:

Customize the user interface and branding of the Hexnode UEM platform to align with the hotel's brand identity and enhance the guest experience.

### 4. Compliance management:

Ensure compliance with industry regulations and standards, such as GDPR and PCI DSS, to protect guest privacy and secure payment transactions.

### 5. Data analytics and reporting:

Generate insightful reports and analytics on device usage, guest interactions, and operational trends to inform decision-making and improve service delivery.

### 6. Remote device lockdown:

Secure devices in public areas or shared spaces by remotely locking them down to prevent unauthorized access and protect guest privacy.

### 7. Over-the-Air updates:

Ensure devices stay up-to-date with over-the-air updates and patches, minimizing vulnerabilities and downtime.

## Let's get started!

With Hexnode, you'll gain complete visibility and control over your mobile devices, streamlining workflows and automating tasks. Implement robust security measures to protect guest data and ensure compliance, while empowering your staff with the tools they need to excel. Personalize the guest experience with self-service options and deliver exceptional service, all while optimizing costs and future-proofing your operations. Start your [free Hexnode trial](#) today and experience the difference!