

The story of Pediatric Minds

Facilitating Quality Pediatric Services with Hexnode

With Israel Martinez, Information Technology Coordinator at Pediatric Minds

PEDIATRIC MINDS

Quotes

“The customer service is really well, they responded pretty quickly, they are prompt whenever I get on the chat”

Industry

Healthcare

Location

USA

Website

<https://www.pediatricminds.com/>

Platforms



The story

Pediatric Minds is a California-based healthcare centre specialized in identifying and offering high quality healthcare for children with neurodevelopmental disorders, emotional and behavioural problems, developmental delays like speech delay, sensory processing difficulties, learning disabilities, autism, cerebral paralysis and several other health conditions. The interdisciplinary team of the Pediatric Minds Medical Centre includes psychiatrists, clinical child psychologists, speech and language pathologists, professional development assistants, behavioural therapists etc. The treatment for the children is based on scientifically proven therapies formulated after thorough research.

The organization employs behavioural therapists who visit clients away from the centre. Tablets were given to these therapists for work purpose. In order to control and manage the tablets, the IT team needed an MDM solution. After having tried multiple ways to manage the tablets, Israel, the IT coordinator came across Hexnode and thought of trying it out as it had all they wanted and was cheaper. From there on, he never had to look back as Hexnode turned out to be worth every penny.

“I like the product, we like the product and we would like to continue doing business with Hexnode.”

Israel Martinez

Information Technology Coordinator at Pediatric Minds

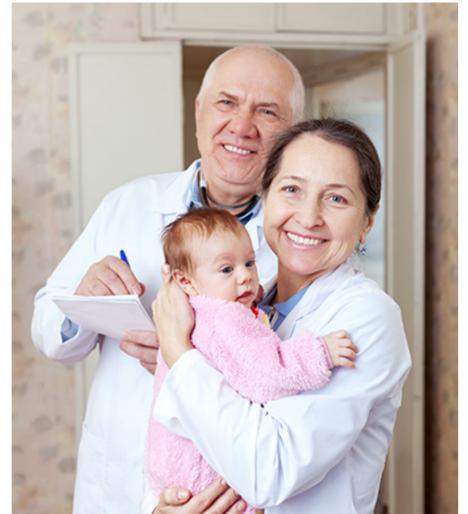


Prior to using Hexnode, setting up a device used to take around 30 minutes but now they could be managed a lot faster. What was once a tedious process has now become an efficiently streamlined process with the single-console management from Hexnode. The main features which helped the team was the ability to know the device activity status, password status and other management functions. The required applications were pushed to the devices very easily from the MDM console.

“Everything is working out pretty well and haven’t had any user issues. The resetting process is simple.”

Israel Martinez

Information Technology Coordinator at Pediatric Minds



In the course of time, the team decided to go for a higher license plan as their requirements grew and Hexnode was able to comply with them all. With Hexnode, Israel noticed significant increase in productivity and the management of tablets was more efficient. An incalculable amount of time was saved with the help of Hexnode. The support team was prompt and the responses were quick.

“The customer service is really well, they responded pretty quickly, they are prompt whenever I get on the chat.”

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In a nutshell

Pediatric Minds successfully migrated to Hexnode for controlling and monitoring multiple devices effortlessly. Prior to using Hexnode, managing all the devices was a very tedious task. Hexnode turned out to be a great alternative and feasible solution. The team witnessed substantial increase in productivity and efficient management of devices was achieved.