How a UEM solution can help the healthcare industry



7 Key Points

1. Application Management

A UEM facilitates the bulk deployment of apps and app catalogs to devices. Users can leverage app configurations to manage Android devices via their OEMConfig apps. In addition, Hexnode UEM hosts a file manager and a messenger application to contact and manage your endpoints remotely.



2. Medical Kiosk Mode

Hexnode provides kiosk lockdown feature that can lock the device down to just a single or few selected applications. As a result, hospitals can create patient monitoring systems that can be monitored and managed from a centralized console. Admins can install apps silently to devices and disable devices features remotely.



3. Remote Access

The remote view and control feature on Hexnode UEM helps admins manage devices deployed to patients remotely. In addition, doctors and nurses can be given technician access to manage and assist patient devices, analyze usage reports, and respond to alerts. Admins can also lock devices, change owners, clear passwords, and more remotely with Hexnode UEM.



4. Smart devices Troubleshooting



Hospitals use smart devices to collect vital information about the patient. Doctors can easily monitor information like heart rate with the help of these devices. With Hexnode UEM, you can configure, troubleshoot, and determine how the device will behave with the managed device issued to the patient.



5. Securing PHI

The IT administrator can ensure that sensitive data is bound to the safety of corporate devices with a UEM solution. With the help of managed open-ins, you can prevent staff members from opening PHI documents on unmanaged devices. This ensures that sensitive content doesn't get opened in unmanaged devices and then get leaked.



6. Point of care devices

Mobile devices like tablets are used to document the happening at the POC. The EMR (Electronic medical record) is synced live and maintained in a secure environment to be compliant with health compliance laws like HIPAA. Network restrictions have to be placed on these devices to never open in an unmanaged WIFI network or without a VPN, along with a strong password policy and data loss prevention actions to enhance security and prevent unnecessary logins.



7. BYOD

Hexnode allows healthcare centers to deploy employee-owned devices into the hospital's management system. Profiles will separate the personal and work data, and the work profile can be completely secured and managed by the admins. The restrictions and management will be confined to the work profile, which ensures a seamless use of the personal profile for employees.



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