

The story of DKT Health

Aiding the cause to raise a healthier community

With Lemuel Dale De Mesa | IT Services Administrator at DKT International ROHQ



Quotes

“...A cost-effective solution with features of other MDM platforms. Kudos Hexnode and Mitsogo for creating this simple yet very reliable, user-friendly and cost-effective solution.”

Industry

Education

Location

Philippines

Website

<https://www.dktinternational.org/>

Platforms



The story

Founded in 1989 by Phil Harvey, DKT started as a non-profit organization to promote family planning and HIV/AIDS prevention through social marketing. Implementing social marketing services in 20 countries, DKT international is one of the biggest names in the social service sector all around the world. DKT manufactures all sorts of contraceptives like condoms, oral contraceptives, injectable contraceptives, and IUDs. The company does not just manufacture contraceptives but conducts extensive campaigns and awareness programs in many communities and thus helping them to raise a better and healthy generation. The humanitarian works from DKT have helped in saving millions of lives by preventing unwanted births and STDs.

Being in the line of work that DKT is, there are a lot of medical representatives working in the field, conducting marketing, counseling, and awareness programs. Though deploying devices seem easy, managing them is a burden for the IT admins since all these devices need to be monitored and maintained. That's when Lemuel Dale De Mesa, IT Services Administrator at DKT International ROHQ, started looking for a cost-effective but efficient MDM solution for managing his mobile device fleet.

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Lemuel Dale De Mesa

IT Services Administrator at DKT International ROHQ



Comparing many MDM solutions, he found Hexnode MDM has all the features that any other solutions offered but more user-friendly and cost-effective. Where others came with a lot of formalities and registration steps, Hexnode MDM could be quickly signed up with. Convinced from the first look itself, he decided to contact Hexnode MDM. With the help of the very responsive support team, implementing the solution was fast and efficient.

The devices being deployed to field employees, Lemuel needed to monitor the device locations constantly. Hexnode MDM provided an accurate location tracking service along with a detailed location history report that is available for download. The location could be fetched instantly, as well as periodically. He was able to get the correct location details and reports of all the devices daily without fail. By helping him to monitor and control the overall performance and status of the devices as well as the users, Hexnode considerably reduced the chances of device misuse. The MDM enabled Lemuel to prevent the installation of inappropriate apps by blacklisting them. The enterprise app from DKT could be installed easily on every device by setting it up as a mandatory app, and no more manual pushing was required. He was able to obtain the up to date status of the devices and do necessary maintenance effectively since the implementation of Hexnode MDM.



In a nutshell

DKT Philippines found what they were looking for in Hexnode MDM - a cost-effective, efficient, and user-friendly mobility management solution that took few things off the IT's to-do list. The main requirements, like location tracking, reports, and up-to-date device status reports, were easily provided by Hexnode MDM. Fair in terms of cost but rich with features, Hexnode makes the life of IT admins a lot easier and device fleet secure.