The story of ITP Europe

Apple Device Management and App distribution made easy with Hexnode

With Damien Grassone | Network and System Administrator at ITP Europe



Quotes

"Hexnode was simple to use, pretty straightforward. So, we didn't have much to do to be able to achieve all the deployment of applications, managing devices..."

Industry Translation and Localization

Location Belgium

Website https://www.itp-europe.com/

Platforms



The story

ITP Europe is a communication services corporation which offers a wide range of services including translation and localization of content, digital content production, printing, and multichannel publishing. They had many devices deployed internally to their employees for work purposes, the major portion being iOS. They needed to manage and secure these devices from a single console. That's when Damien, IT manager at ITP Europe started looking for an efficient solution for managing the device fleet.

The team needed an MDM solution which can manage both iOS and Android devices and can seamlessly deploy applications across these devices. Having tried out another popular MDM solution, Damien found it too complicated and difficult to implement. Then, he decided to give Hexnode a try. With Hexnode, he was able to easily enroll and set up devices with very little effort. Whenever he needed assistance, the technical support team was there for his aid which quickly convinced him to adopt the solution.

"...it was pretty easy. I remember a bit of issue in the beginning, but the support helped me quite well, so it was pretty straightforward..."

Damien Grassone Network and System Administrator at ITP Europe



Hexnode supports devices under different OS platforms including iOS and Android. Hexnode integrates with Apple's Device Enrollment Program enabling automatic MDM enrollment and supervision of iOS devices over-the-air. Both in-house and VPP apps can be seamlessly distributed to iOS devices remotely. Thus, Hexnode became the perfect solution to manage the teams work devices.

At a later time, the company had a client who asked them for a solution to manage a bunch of devices. Being satisfied with Hexnode, the company suggested the same tool for their client devices.

"...we were quite satisfied about Hexnode and so we went from that to help them on this specific application, deploying the application and managing the device."

Damien Grassone Network and System Administrator at ITP Europe

The enhanced set of features with Hexnode helped the team to efficiently manage and supervise their iPads which would have otherwise been cumbersome. With Hexnode they were also able to distribute applications across the devices and remotely update these apps. They got everything

they needed in one cost-effective package.

"Hexnode was simple to use, pretty straightforward. So, we didn't have much to do to be able to achieve all the deployment of applications, managing devices... So, for us, it was because it was really simple to use that. It was a good to go."

Damien Grassone

Network and System Administrator at ITP Europe



After implementing Hexnode, Damien got full control over the device fleet which was all disorganized before. He no longer needs to configure and deploy applications to his devices one by one by hand. This helps in saving a lot of time and effort.

"...there is a difference because if I can compare, before implementing it all the company mobile was a kind of chaotic, now it's centralized..."

Damien Grassone Network and System Administrator at ITP Europe

Damien has found Hexnode as meeting all his requirements and as ideal for addressing the challenge his company was facing. The easiness and user-friendliness of the product are what made him stick to Hexnode.

In a nutshell

With Hexnode, ITP Europe successfully manages both their in-house devices and client devices

with little effort. They are now able to push applications to these devices and remotely update

these apps. Hexnode helped the company in saving a lot of time in device management.