

How to use Hexnode macOS Gateway



Migrate your macOS devices into Hexnode seamlessly!



Why migrate?

As technology constantly evolves, your company might outgrow the current UEM provider's capability, and you might need a more feature-rich UEM solution.

Hexnode for macOS?

Hexnode UEM provides complete mobility management software that works with all popular operating systems, including macOS. It allows the admin to manage, monitor, and enforce device policies and includes all the critical macOS management features.



Does that mean I'll have to do a device wipe, lose all my data, and manually switch from my current MDM?

Absolutely not!

The Mac Gateway application remotely migrates macOS devices to Hexnode UEM without performing a device wipe and automatically transitions devices from your current MDM to Hexnode.



STEPS

1



User name

Password

Login

- Login to your Hexnode portal and navigate to **Enroll > Platform-Specific > macOS > Migrate to Hexnode**.
- Now, click on **Generate a new configuration file**.

Provide a name for the configuration file and configure gateway settings:

- Enforce Hexnode Gateway in full screen.
- Defer migration for later.
- **Auto-remove** devices from their **current MDM** by specifying the existing MDM's portal URL and API key.

Supported MDMs:

- Jamf
- Workspace One
- Kandji
- Jumpcloud
- Addigy

2

File name

Gateway settings

Add Wifi and VPN settings to the configuration file

3



Configure Advanced Device Settings:

- Elevate user accounts to admin.
- Renew and escrow FileVault keys.
- Set custom device names.
- Add devices to groups.

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Advance device settings

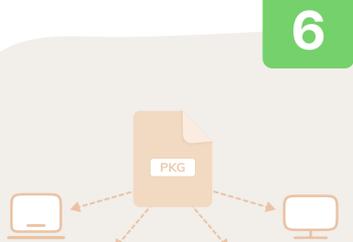
5



Customize the Gateway App: Add company logo for branding.

Generate the configuration file.

6



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Choose your next steps (wisely) based on the device's enrollment type

Automated Device Enrollment

- Reassign the device in ABM/ASM to Hexnode UEM.
- Deploy the PKG file to the device via the current MDM.
- Enter local password if Renew FileVault recovery is enabled.
- Device enrolls in Hexnode without wiping.

On macOS 14+, user approval is required for migration.

Manual Enrollment

- Deploy the PKG file via the current MDM.
- Approve the new MDM profile.
- Enter local password if Renew FileVault recovery is enabled.
- Device enrolls in Hexnode without wiping.

After installing the PKG file, the Hexnode Gateway app launches on the device, providing the end-user with a clear view of:

- **Device Status:** Displays the enrollment status.
- **Hexnode Installation Progress:** Tracks and updates the migration and setup process.

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Hexnode Gateway

Device status

Setting up device

